



WARRANTY:
TAJ Avian Rigid Core Click Collection
6mm | 5mm + 1mm Acoustic Cushion, 20mil Wear Layer

This is a legal contract between _____ [Customer] and TAJ Flooring, Inc.

Limited Wear Warranty: TAJ Flooring, Inc. warrants that the TAJ Rigid Core Click flooring material detailed above shall be free from defects in material and workmanship and will not wear through the wear layer, provided such floor coverings are subject to normal use, for a period of twenty (20) years from the date of sale in light commercial applications and thirty (30) years in residential traffic applications such as within the units of multi-family dwellings, hotel rooms, or senior living units that receive regular and proper maintenance. This warranty will become null and void if conditions of the substrate and the installation method do not conform exactly to TAJ Flooring's recommendations.

Limited Waterproof Warranty: TAJ Flooring, Inc. warrants that when exposed to topical water that the Rigid Core Click planks/tiles are waterproof and will not swell, buckle, or lose structural integrity. This Rigid Core Click material is not considered waterproof in standing water or flooding and the flooring cannot act as a barrier to the subfloor or any surrounding structure.

This warranty does not cover damage caused, in whole or part, by conditions beyond our control, including but not limited to:

- Use for which material is not designed.
- Fire, explosion, weather conditions, or natural disasters.
- Faulty installation.
- Casualties.
- Ordinary wear and tear.
- Abuse.
- Faulty design or construction of the building.
- Failure of the adhesive to adhere to the substrate, whether concrete or other material because of moisture migration or water vapor transmission through the substrate.
- Fault in the substrate.
- Failures of vapor barriers.
- Failure of the installation contractors to adhere to current installation instructions.
- Failure of the seams.
- Uneven wear of sections of the floor/wall covering.
- Use of improper shoes or spiked heels.
- Gloss reduction.
- Alteration in the initial appearance of the floor covering, particularly in the areas exposed to excessive wear due to sand, grit, or dirt in the entrances to buildings.
- Fading or discoloration from sunlight or heat.
- Damage due to stains, cuts, scratches, gouges, scuffs, punctures, tears, indentations due to loads more than specified static load limit, the lack of improper furniture rests and floor protectors, rubber or synthetic backed rugs or mats, or any intentional misuse of the floor covering.
- Damage caused by neglect or improper maintenance procedures and other causes not specified but beyond the control of TAJ Flooring, Inc.
- Damage to subfloor and surrounding structure that is caused by an excessive spill, standing water or flooding.
- Damage caused by fire and extinguishing of fires.
- Damage caused by moisture to surrounding structure, walls subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or other item that is not part of the floor plank/tile structure.
- Damage resulting from mold or mildew growth due to prolonged exposure to moisture.
- Damage from moisture infiltration under the flooring due to spills around the perimeter of the plank/tile installation.
- Discoloration from moisture or underlayment panels

The presence of moisture between the TAJ floor coverings and the substrate shall be considered proof of substrate failure or faulty design or construction of the building because moisture will break the bond between the adhesive and the substrate, causing bubbles to appear.

Your sole and exclusive remedy against TAJ Flooring, Inc. arising from the purchase or use of the TAJ floor coverings is limited to repair or replacement of defective materials, after examination and verification by TAJ Flooring, Inc., with material of equivalent quality. If materials with obvious visual defects are installed, no labor reimbursement will be considered for their replacement. Installers should halt a project if obvious visual defects are present.

TAJ Flooring, Inc.

888-652-2111 www.tajflooring.com info@tajflooring.com



WARRANTY:

TAJ Avian Rigid Core Click Collection

6mm | 5mm + 1mm Acoustic Cushion, 20mil Wear Layer

The above expressed Manufacturer's Warranty for TAJ Flooring, Inc.'s products shall be the exclusive warranty and TAJ Flooring, Inc. makes no other warranties, express or implied. TAJ Flooring expressly disclaims any implied warranties of merchantability and/or implied warranties of fitness for a particular purpose. It is agreed that TAJ Flooring, Inc. shall not be liable for incidental or consequential damages including, but not limited to, loss of income, loss of use, damage to other property, the cost of removing and reinstalling TAJ Flooring, Inc.'s materials, attorney's fees, and any other liability you may have with respect to any other person. If any provision of this Warranty Agreement contravenes the law of any jurisdiction, such provisions shall be inapplicable in such jurisdiction and the remainder of the Warranty Agreement shall not be affected thereby.

All legal action shall be in accordance with the USA Laws and shall be heard in the court of jurisdiction within the USA.